



## CROWN'S WINTER GIVEAWAY

WEDNESDAY 15 JUNE – MONDAY 25 JULY 2022

### TERMS & CONDITIONS

#### SCHEDULE

<b>Promoter:</b>	Crown Melbourne Limited (ABN 46 006 973 262), 8 Whiteman Street, Southbank VIC 3006.
<b>Entrants (who can enter?):</b>	Only Victorian residents aged 18 years or over who are not prohibited from the Promoter for any reason.
<b>Participating Venue(s):</b>	<b>VIK Entry:</b> at any VIK on the Main Casino Floor, Riverside, in the Maple Room, Teak Room or The Mahogany Room. <b>Participating Restaurants:</b> San Antone, Kitchen Workshop Buffet, Emporio Pizza and Pasta, Gochi, Margos, Sho Noodle Bar and Merrywell Burger Bar. <b>Participating Bars:</b> The Pub, Riverside Bar, Jackpot Bar, Sports Bar, Velvet Bar, Lumia Bar, Double Up Bar, Merrywell Bar and Dining, Las Vegas Bar, Groove Live Bar and Terrace, The Palms, Therapy Nightclub and Co. Nightclub. <b>Participating Hotels:</b> Crown Metropol (Melbourne) and Crown Promenade (Melbourne).
<b>Competition Period:</b>	6:00am (AEST) Wednesday 15 June 2022 to 5.59am (AEST) Monday 25 July 2022.  For the purposes of this Competition, a day is defined as 6:00am to 5:59am within each date of the Competition Period ( <b>Day</b> ).
<b>Website</b>	<a href="http://www.crownmelbourne.com.au/winter-giveaway">www.crownmelbourne.com.au/winter-giveaway</a>
<b>Entry Mechanic:</b>	On any Day during the Competition Period, Entrants can enter the Competition by:  1) <b>VIK Entry (Crown Rewards Members only):</b> a) Attending any Voucher Issuance Kiosk ( <b>VIK</b> ) at the Promoter; b) Swiping their Crown Rewards card; c) Selecting the Competition Icon for the chance to instantly win Crown Rewards points and to be automatically entered into the Major Prize Draw.  2) <b>Dining Entry:</b> a) Attending a Participating Restaurant; b) Spending \$25 or more in a single transaction (excl. purchases made using Crown Rewards points or vouchers) ( <b>Eligible Dining Purchase</b> ); c) Receiving one (1) entry card with a unique code per Eligible Dining Purchase (while stocks last); and d) Visiting the Website, locating the entry page and filling out and submitting the online entry form including by providing the unique code on the entry card and all other requested information to see if they have provisionally won an Instant Win Prize and to be automatically entered into the Major Prize Draw.  3) <b>Bars Entry:</b> a) Attending a Participating Bar; b) Purchasing any Jim Beam ready to drink or Canadian Club ready to drink product ( <b>Eligible Beverage Purchase</b> ); c) Receiving two (2) entry cards with a unique code per Eligible Beverage Purchase (while stocks last); and d) Visiting the Website, locating the entry page and filling out and submitting the online entry form including by providing the unique code on the entry card and all other requested information to see if



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	<p>they have provisionally won an Instant Win Prize and to be automatically entered into the Major Prize Draw.</p> <p><b>4) Hotel Entry:</b></p> <ul style="list-style-type: none"> <li>a) Purchasing a Crown Promenade Melbourne 'Holiday Essentials' package or a Crown Metropol Melbourne 'LIVE. LOVE. METROPOL' package (<b>Eligible Package</b>);</li> <li>b) Staying at the Participating Hotel as part of the Eligible Package during the Competition Period (<b>Eligible Hotel Stay</b>);</li> <li>c) Receiving one (1) entry card with a unique code per Eligible Package booking upon checking-in to the Participating Hotel (while stocks last); and</li> <li>d) Visiting the Website, locating the entry page and filling out and submitting the online entry form including by providing the unique code and all other requested information to see if they have provisionally won an Instant Win Prize and to be automatically entered into the Major Prize Draw.</li> </ul> <p>There will be a total of 50,000 unique codes distributed across the Participating Restaurants, Participating Bars and Participating Hotels.</p> <p>The Promoter is not responsible if your mobile device or desktop is not capable of submitting an Entry. No other method of entry will be accepted.</p>
<p><b>Maximum Entries per Entrant:</b></p>	<p><b>VIK Entry:</b> Crown Rewards Members will receive one (1) complimentary entry each Day of the Competition Period.</p> <p><b>Participating Restaurant and Participating Bar Entry:</b> Entrants can enter multiple times per Day during the Competition Period, provided they only enter once per unique code, per Day. Each unique code entry must be submitted separately in accordance with these Terms and Conditions.</p> <p><b>Participating Hotel Entry:</b> Entrants can only enter once per Eligible Package purchase/Eligible Hotel Stay.</p> <p>Entrants can enter a <b>maximum of six (6) times per Day</b> using multiple Entry methods as described above.</p>
<p><b>Instant Win Prizes</b></p>	<p><u>VIK Entry Instant Win Prizes</u></p> <p>There are 50,000 Instant Win Prizes to be awarded to Entrants who enter via the VIK Entry process described above under the heading 'Entry Mechanic'.</p> <p>Winners will receive a message on screen confirming their entry and informing them if they have won a prize (<b>VIK Instant Win Prize</b>).</p> <p><u>Dining, Bars and Hotels Instant Win Prizes</u></p> <p>There are 10,000 Instant Win Prizes to be awarded based on pre-determined winning time slots during the Competition Period selected by a computerised random system operated by Immediate Pty Ltd ABN 29 083 217 681 (<b>Immediate</b>), Studio 111/87 Gladstone Street, South Melbourne 3205.</p> <p>The first valid Dining, Bars or Hotels entry received at or after each winning time slot will win the Instant Win Prize allocated to that particular winning time slot (<b>Winning</b></p>



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	<p><b>Time Slot).</b> The time of entry is the time that the entry is received into the Promoter's database.</p> <p>If there is no valid entry received at or after a Winning Time Slot, then:</p> <ol style="list-style-type: none"><li>The Winning Time Slot will lapse;</li><li>There will be no Instant Win Prize winner for that Winning Time Slot; and</li><li>The Instant Win Prize allocated to the lapsed Winning Time Slot will roll over to the next Winning Time Slot together with a further Instant Win Prize for that Winning Time Slot, so that there may be two or more Instant Prize Winners determined for that Winning Time Slot.</li></ol> <p>If there is no valid entry received at or after the final Winning Time Slot, the Instant Win Prize allocated to the last valid entry received before the final Winning Time Slot will be forfeited.</p> <p>Winners will receive a message on screen confirming their entry and informing them if they have provisionally won an Instant Win Prize. Winners will also receive an SMS from the Promoter with details on how to verify their entry and claim their prize.</p>
<b>Prize Draw:</b>	<p>There will be four (4) Major Prize winners determined in respect of this Competition.</p> <p>There will be one (1) Major Prize Draw conducted. The Major Prize Draw will take place at 2.00pm (AEST) on Tuesday 26 July 2022 at the Marketing Offices at the Promoter. The first four (4) valid entries randomly selected from the pool of entries received during the Competition Period will win a Major Prize (<b>Major Prize Winners</b>).</p>
<b>Prizes</b>	<p>There are up to 60,004 prizes available – 60,000 Instant Win Prizes and four (4) Major Prizes.</p> <p><b><u>Instant Win Prizes</u></b></p> <p>1) <b>VIK Entry (Crown Rewards Members only):</b></p> <p>The VIK Instant Win Prizes will be allocated to winners at random from the following:</p> <ol style="list-style-type: none"><li>500 Crown Rewards Points valued at \$5;</li><li>1,000 Crown Rewards Points valued at \$10;</li><li>2,000 Crown Rewards Points valued at \$20; or</li><li>5,000 Crown Rewards Points valued at \$50.</li></ol> <p>2) <b>Dining, Bars and Hotels Entry</b></p> <p>The Instant Win Prizes for Dining, Bars and Hotels entries will be allocated to winners at random from the following:</p> <ol style="list-style-type: none"><li>One (1) x \$10 Vault Pays-enabled Prepaid Mastercard®;</li><li>One (1) x \$20 Vault Pays-enabled Prepaid Mastercard®; or</li><li>One (1) x \$50 Vault Pays-enabled Prepaid Mastercard®</li></ol> <p><b><u>Major Prizes</u></b></p>



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	<p>The Major Prize Winners will each receive a New Zealand Winter Escape Holiday for them and one (1) adult companion (valued at \$10,000 each), which includes the following:</p> <ul style="list-style-type: none"><li>a) Return economy airfares (including air fare taxes) from the Major Prize Winner's nearest capital city to Queenstown, New Zealand;</li><li>b) Five (5) nights accommodation in a 4-star hotel in Queenstown, New Zealand, in a room to be determined by the Promoter.</li><li>c) Activities including:<ul style="list-style-type: none"><li>i. Two (2) x 4-day ski and lift pass at the Coronet Peak Ski Resort;</li><li>ii. Two (2) x 4-day equipment hire including skis or snowboard, boots, poles, jacket, pants, helmet, and goggles at the Coronet Peak Ski Resort;</li><li>iii. Shotover River Jet experience for two (2) people; and</li><li>iv. 6-day 4WD drive car hire.</li></ul></li><li>d) \$500 spending money; and</li><li>e) Travel insurance credit to the value of \$150 for the Major Prize Winner and their companion.</li></ul> <p>By accepting or participating in any prize, the Major Prize winner's companion also accepts these Terms and Conditions.</p> <p>Details of the Major Prize (and how to redeem the Major prize) will be emailed to the Major Prize Winners via the email address on their online entry form by the prize supplier.</p>
<b>Total Prize Pool:</b>	Up to \$648,000
<b>How are winners notified?</b>	<p><u>VIK Instant Win</u></p> <p>VIK Instant Win Prize winners will be notified on screen at the time of entry if they have won a VIK Instant Win Prize.</p> <p><u>Dining, Bars and Hotels Instant Win</u></p> <p>Instant Win Prize winners will be notified on screen at the time of entry if they have provisionally won an Instant Win Prize and also in writing via SMS to the mobile number provided on their online entry form on the same day.</p> <p><u>Major Prize</u></p> <p>Major Prize Draw winners will be notified via phone and in writing via official prize letter within five (5) business days of determination. The official prize letter will include information on how to claim their prize.</p> <p>Details of winners of Prizes valued over \$1,000 will be published on the Promoter's website (<a href="http://www.crownmelbourne.com.au">www.crownmelbourne.com.au</a>) on Friday 29 July 2022 for 28 days.</p>
<b>Proof of Purchase</b>	<p>You must keep your entry cards as proof of purchase for all Dining, Bars and Hotels entries. If you do not produce the proof of entry for these entries when requested to, the Promoter may disqualify your entries and you will lose the right to a prize.</p> <p>Proof of purchase must be identical to that provided by you with your entry. If the Promoter believes that you have shared your proof of purchase with another person, your entries will be invalid and you will lose any right to a prize.</p>



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<b>How can Entrants claim their Prize?</b>	<p><u>VIK Instant Win</u></p> <p>The VIK Instant Win Prize will be Crown Rewards Points which will be credited to a winners Crown Rewards account. Membership credits will not accrue for any Crown Rewards Points awarded as part of this Competition.</p> <p>Crown Rewards Points will be credited to the winner's Crown Rewards account on the Day the Member participates in this Competition. In the event that it is not possible or practical to credit the Instant Win Prize on this date due to reasons unforeseen or outside of the Promoter's control, the Instant Win Prize upload will be completed on the earliest date possible.</p> <p>Bonus Crown Rewards points earned as part of this Competition will not contribute to Status Credits</p> <p><u>Dining Bars and Hotel Entries - Instant Win</u></p> <p>The Instant Win Prizes for Dining, Bars and Hotels will be sent via SMS to the winners via the mobile number provided on their online entry form on the same day.</p> <p><u>Major Prize</u></p> <p>Entrants are not required to be present at the time of the prize draws or prize winner announcements to claim their prize. In the event that a Major Prize Winner has not claimed their prize or, if after making reasonable attempts, the Promoter or the Promoter's representative Immediate, has been unable to contact a Major Prize Winner by 10.59am (AEST) Monday 15 August 2022, the relevant entry will be discarded and the Promoter will carry out an unclaimed prize re-draw at 11.00am (AEST) on Monday 15 August 2022 at the location of the original draw to randomly distribute the remaining Major Prizes to a valid Entrant (<b>Re-Draw Winner</b>). The Re-Draw Winner will be notified via phone and in writing via official prize letter on the day of determination. The Re-Draw winner will have their details published on the Promoter's website (<a href="http://www.crownmelbourne.com.au">www.crownmelbourne.com.au</a>) on Friday 19 August 2022 for 28 days.</p> <p>If a Re-Draw Winner has not claimed their prize by 10.59am Monday 19 September 2022, the prize will be deemed forfeited and no further re-draws will be held.</p>
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1. These Terms and Conditions incorporate and must be read together with the details outlined in the Schedule. Participation and eligibility to claim a prize in this Competition are subject to agreement to these Terms and Conditions and the Schedule.
2. Entrants participating in this Competition must comply with the Crown Rewards Rules at all times.

#### Entry

3. Your entry must be received during the Competition Period and will be deemed to be received only when received by the Promoter. Any entry forms/entry cards/unique codes from any other competition cannot be used for this Competition and are void if copied, forged, stolen or interfered with. If you return



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a Qualifying Purchase your entry may be deemed invalid at the Promoter's discretion (unless the product is defective).

4. Entrants are responsible for their own costs associated with entering this Competition. Entrants will be disqualified if they enter this Competition using any automated entry software or other mechanical or electronic means that generates entries repeatedly or multiple addresses/phone numbers/email addresses or aliases.
5. **Hotels Entry:** The Crown Melbourne Promenade 'Holiday Essentials' package and the Crown Melbourne Metropol 'LIVE. LOVE. METROPOL' package are subject to separate terms and conditions notified at the time of booking.

#### Prizes

6. Prizes are non-negotiable, not transferable and non-cash Prizes are not redeemable for cash, or any other goods or services and must be taken as and when offered or will be forfeited. If forfeited, the Promoter will not be liable.
7. Prize values are correct as at the date of preparing these Terms and Conditions. The Promoter is not responsible for any change in prize value.
8. Third party and/or ancillary terms and conditions (such as those of individual prize providers) may apply in relation to the receipt of a Prize. Winners must comply with any conditions of the prize provider. Failure to do so may result in the Prize being cancelled or withdrawn without liability for the Promoter or the prize provider.
9. **Dining, Bars and Hotels Entry Instant Win Prizes:** Without limiting these Terms and Conditions, the following conditions apply to the Vault Pays-enabled Prepaid Mastercards:
  - a. Any ancillary costs associated with redeeming the Vault Pays-enabled Prepaid Mastercard are not included. The Vault Pays-enabled Prepaid Mastercard must be activated within 2 months of issue and is valid for 12 months after activation. At expiry of the Vault Pays-enabled Mastercard any unused balance will be forfeited. We will not give you notice prior to expiry. Card expiry and balance can be found on your mobile device in your digital wallet. The Vault Pays-enabled Prepaid Mastercard is issued by EML Payment Solutions Limited (ABN 30 131 436 532) AFSL 404131 pursuant to license by Mastercard Asia/Pacific Pte.Ltd. See [www.vaultps.com.au/terms](http://www.vaultps.com.au/terms) for terms and conditions. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated.
10. **Major Prize:**
  - a. Major Prize is subject to validity periods including the booking and availability of flights and accommodation and may be dependent on select seat class with airlines or specific room category availability with an accommodation partner.
  - b. Travel is valid for 12 months from the date of the Major Prize Draw. Block out periods include 10 December 2022 until 25 January 2023 and from 20 June 2023 until 10 August 2023 along with all other special event periods.
  - c. The Major Prize winners and their companions must comply with all New Zealand government requirements for entry to New Zealand including, but not limited to, any vaccination requirements (as applicable at the time of entry). If a Major Prize winner and/or their companion fail to comply with the relevant entry requirements, the Major Prize will be forfeited.
  - d. All bookings must be made a minimum of 45 days in advance of requested departure dates. All bookings and documentation regarding the prize must be made via Free-2-Travel Holidays Pty Ltd or their agents.



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- e. The Major Prize Winner and their companion must possess a valid passport with a minimum of 6 months validity on it prior to departure. The Major Prize Winner is responsible for any amendment fees issued by airlines or suppliers once booking is confirmed and ticketed.
  - f. The Major Prize winner and the companion must make their own way to and from their capital city airport at their own cost.
  - g. Activity tickets can only be used once and will be deemed invalid if copied. The Promoter does not control entry to the relevant event location. The Major Prize Winner must keep their tickets safe and the Promoter will not replace lost or stolen tickets.
  - h. Accommodation at Queenstown, New Zealand will be in the form of a pre-booked reservation in the Major Prize Winner's name (as arranged with the prize supplier). A confirmation of the reservation will be emailed to the Major Prize Winner at the email address provided to the prize supplier.
  - i. The 4WD must be collected from the airport upon arrival, and returned to the airport at the conclusion of the stay in New Zealand. The principal driver must be at least 25 years of age and must hold a valid Australian drivers licence.
  - j. Travel insurance credit to the value of \$150 will be provided for the Major Prize Winner. The level of coverage and inclusions (to the value of \$150 per person) will be determined by the relevant insurance provider at the time of booking and advised prior to confirmation. The Major Prize Winner and their companion must hold all appropriate travel insurance for the period of travel and are responsible for the fees associated with any travel insurances above and beyond the \$150 travel insurance credit provided as part of the Major Prize.
  - k. Major Prize Winners (and their companions) are required to obtain all necessary documents to travel to any overseas location, including a current and valid passport and any visas required.
  - l. Any additional terms and conditions of your booking will be advised prior to confirmation of your booking.
11. Winners (and their companions) are responsible for all other unspecified costs related to the prize, including any costs associated with ongoing use of the prize, insurances (including excesses) and additional taxes, meals and transport not included as part of the prize and any in-room charges.
  12. The Promoter accepts no responsibility if part of the prize is abandoned, cancelled or postponed for any reason. Unless otherwise specified by the Promoter, a winner will not be given cash or any alternative prize as a substitute for this altered prize element
  13. For travel based prizes, you and your companion accept that some aspects of the prize may be risky and may involve dangerous activities. If required to participate in an activity awarded as part of the prize, you and your companion must comply with any applicable conditions of the prize provider, including any directions or requirements of the people responsible for managing the relevant activities. You and your companions must ensure that you are healthy and fit enough to take any part of the prize.
  14. The Promoter is not responsible for any dispute between you and any person you choose to, or choose not to, share the prize with.
  15. Where a winner is not able to redeem a prize (or part thereof) due to physical inability or incapacity, poor weather or any other circumstances beyond the Promoter or the prize provider's reasonable control, then that Prize (or part thereof) will be forfeited and is not redeemable for cash, or any other prize, goods or services.
  16. If a prize is unavailable for any reason at the time of a prize draw, the Promoter will instead award the winner a similar prize of equivalent value (as determined by the Promoter).



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17. In the event that a prize draw cannot be conducted at the specified time due to unforeseen circumstances outside the Promoter's reasonable control, the affected prize draw will take place as soon as is practicable after the delay has been resolved.

#### General

18. Any failure to comply with these Terms and Conditions may result in the disqualification of any Entrant. The Promoter may, at any time, require an Entrant to produce documentation to establish to the Promoter's satisfaction the validity of an entry. Disqualification will be at the Promoter's sole discretion and no correspondence will be entered into.
19. If Entrants breach any law, do anything or behave in a manner which may jeopardise the fair and proper conduct of this Competition or which could disrupt or adversely affect the Promoter's reputation or the reputation of any of the companies associated with this Competition, the Promoter may, at its discretion, cancel the prize or restrict the Entrant (and any companions) from participating in any part of the prize.
20. The Promoter reserves the right and licence to use an Entrant's name, suburb, photograph, image and likeness for the purpose of promoting and advertising Crown and the Crown Entertainment Complex.
21. The Promoter shall not be liable in any way if entries are unavailable as a result of technical malfunction or operator fault.
22. For instant win promotions, printing and other quality control errors outside the Promoter's reasonable control will not be used as the sole basis for refusing an instant win prize claim. If the advertised instant win prize pool is exceeded, all valid instant win claims will be honoured, unless a claim is rejected due to fraud or ineligibility under these Terms and Conditions.
23. The Promoter may cancel or modify this Competition, but will only do so if this is unavoidable (for example, if the Competition cannot run for technical or administrative reasons that cannot be rectified or due to Victorian Government COVID-19 requirements). The Promoter will update these Terms and Conditions as soon as is practicable if this occurs. If the Competition is cancelled, the Promoter may select the winner(s) from eligible entries received at the time of cancellation, if appropriate to do so in the circumstances.
24. This Competition is not open to Entrants or other persons excluded from the casino pursuant to the provisions of the *Casino Control Act 1991* (Vic) or who are otherwise prohibited from entering the Crown Entertainment Complex, including Crown Perth or Crown Sydney, for any reason, including persons who become prohibited before or after a prize draw (up to the time of receipt or collection of a prize by a prize winner).
25. Employees of the Crown Group of Companies, including the Promoter, Crown Resorts, Crown Perth, Crown Sydney, Crown Aspinalls London and Betfair are not permitted to participate in this Competition.
26. The Promoter's decision in connection with any aspect of this Competition will be binding and final on every Entrant.
27. If publication will take place, by entering you request that your full address not be published.
28. The Promoter will handle Entrants' personal information in accordance with the *Privacy Act 1988* (Cth) and Crown's privacy policy, which is available at <https://www.crownmelbourne.com.au/general/privacy-policy>. Entrants' personal information obtained in relation to this Competition used for the purpose of identifying winners of this Competition and notifying the relevant third party prize providers, and will not be disclosed to any other organisations, unless such disclosure is required by law.
29. The Promoter practises the responsible service of gaming and the responsible service of alcohol. Entry and continued participation in this Competition is subject to the Participating Venue's liquor serving policy. Crown adheres to the Victorian Commission for Gambling and Liquor Regulation Responsible



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Liquor Advertising & Promotions guidelines: <https://www.vcglr.vic.gov.au/resources/education-and-training/responsible-alcohol-advertising-and-promotion>.

30. The health and wellbeing of our guests, employees and the wider community is Crown Melbourne's first priority. Entry is subject to Crown Melbourne's Conditions of Entry, including Crown's COVIDSafe Plan, as applicable at the time of entry. Please see [www.crownmelbourne.com.au/safety-hygiene/info](http://www.crownmelbourne.com.au/safety-hygiene/info) for more details.
31. The Promoter is not responsible for any tax implications arising from the Entrant winning a prize. Entrants should seek independent financial advice prior to claiming a prize.

#### Liability

32. Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights an Entrant may have under any statute, including the *Competition and Consumer Act 2010* (Cth) which may not be excluded, restricted or modified by agreement ("**Consumer Rights**").
33. Subject to their Consumer Rights, each Entrant and any person partaking in any component of the prize, releases and indemnifies the Promoter from any claim, loss, damage, injury, expense, cost or charge sustained or in any way incurred in connection with the prize or Competition or participation in the prize or Competition. The Promoter (including its employees, agents and contractors) has no liability to any person for injury (including illness or death), loss or damage whatsoever (including but not limited to direct, indirect, consequential or economic loss) suffered or sustained in connection with this Competition, the promotion of this Competition, or the awarding, condition, use or misuse of any prize, except for any liability which cannot be excluded by law (in which case, that liability is limited to the greatest extent allowed by law). This clause does not apply to the extent that the Promoter's liability (if any) arises from an act or omission of the Promoter in respect of its supply of services and/or goods to the Winners in the ordinary course of the Promoter's business.
34. To the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction or human error. The Promoter's responsibility for the provision of prizes is limited to the prizes as described in these Terms and Conditions, the Promoter accepts no further liability or commitment beyond those stated and is not liable for any failure of the Promoter's agents or contractors to supply the prizes as stated. All times are best estimates only and the Promoter does not guarantee that events will take place exactly at the times stated. The Promoter will not be responsible for any act, omission, failure or delay by the Promoter that is due to any acts which are not reasonably within its control, including as a result of any technical malfunction.
35. The Promoter and any third party or prize provider associated with this Competition are not liable for any loss of, damage to, or delay in the delivery of a prize.
36. This Competition is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter. Entrants provide their information to the Promoter and not to any social media platform. Entrants completely release any relevant social media platforms from any and all liability.