

SHAWN'S STORY

Shawn was born with Cerebral Palsy and at the age of five diagnosed as being hard of hearing with low level vision.

After successfully obtaining a degree in IT from Collingwood TAFE, Shawn commenced his first job in Desktop Support for ANL and later moved to a role with ANZ in Desktop and Server Support. Shawn spent the next 21 years at ANZ progressing to bigger and more challenging projects. He received a Gold award for best performance and successful deployment of Standard Operating Environment across 32 countries in Asia Pacific (35,000 computers).

In 2018 Shawn was successful in gaining employment with Crown Melbourne. Shawn is employed as a Technical Analyst working with a team of 11 providing technical support along with improvements on Crown's infrastructure including security management, provisioning servers and a number of projects.

Shawn enjoys working with the IT team that has welcomed his expertise and contribution. *"They are a fantastic team to work with and under our manager's guidance we are all growing in our ability to communicate, exchange ideas and share knowledge so we can deliver the best possible product and outcomes to our customers"*.

CROWNability continues to work closely with Shawn to support him in his role through the provision of assistive technology, support plans and regular catch-ups.

Shawn's ongoing success can also be attributed to his personal motto of *'Think smarter, work smarter and think outside the squares to find the solution'*.

