

D I N N E R

BY h e s t o n b l u m e n t h a l

Frequently Asked Questions (FAQs)

How do I make a reservation?

Reservations can be made online by simply clicking the 'Book Now' button and following the prompts within the booking process.

Will I receive written communication regarding my booking?

You will receive an acknowledgement SMS within 30 minutes of making your booking. You will also receive a reminder SMS requesting a booking confirmation 5 days prior to your reservation date.

What happens if I need to cancel or make changes to my booking?

Please contact the Reservations Team at +613 9292 5777 to cancel or amend your booking.

Why do you require my credit card details?

Credit or debit card details are required to guarantee all reservations. No charges will be processed on your card at the time of reservation. Should you wish to cancel or reduce the size of your reservation, kindly contact the Reservations Team at +613 9292 5777 at least 48 hours prior to your reservation or a \$100AUD per person cancellation fee will be charged to the card provided.

Where is the restaurant located?

The restaurant is located on level 3 of the Crown Towers hotel.

What are the opening and closing times of the restaurant?

The restaurant is open daily for dinner from 5:30pm to 11pm (last reservation at 10.30pm) and lunch is available Friday and Saturday from 12pm until 2pm (last reservation at 2pm).

What types of tables are available to book?

Reservations in the Main Dining Area can be made for a maximum of 6 guests up to 30th April 2016. Reservations will be available 4 months in advance on a rolling basis. Any multiple reservations for the same service will be treated as separate bookings and may not be seated nearby.

A Chef's Table is available that can accommodate 6 guests.

The Private Dining Room can accommodate up to 10 guests.

Note: For Private Dining Room and Chef's Table requests, please contact our private dining team on +613 9292 5568 Monday to Friday between 9am to 5pm or email events@dinnerbyheston.com.au

What can you tell me about the Chef's Table?

A sumptuous caramel-leather banquet for 6 set in Dinner's state-of-the-art kitchen beneath illustrator and artist, Dave McKean's original historical mural, the Chef's Table puts you right at the heart of things.

You'll be personally served a tasting menu created by Ashley Palmer-Watts and his team, based on dishes from the à la carte, and accompanied if you wish by wines specially selected to suit each course. And when new dishes are developed, you'll have the opportunity to try them before they make their way onto the main menu. The Chef's Table is where you get an intimate experience of exactly what's happening in the kitchen and why. With a personal explanation by the head chef guests can enjoy direct contact with not only the head chef but their own personal sommelier.

If you wish to view the Chef's Table or need any further information or assistance, please contact our Events Manager via phone: +613 9292 5568 or via email, who will endeavour to arrange an evening that perfectly suits your tastes.

What can you tell me about the Private Dining Room?

Extravagant and intimate at the same time, Dinner Melbourne's private dining room offers the ultimate eating experience.

Vast windows offer a view up the Yarra River and the Central Business District of Melbourne beyond. One wall showcases the kitchen and chefs in action.

Our private dining room is a versatile space well suited to creating a dramatic environment for a larger group seated around a solid wooden table. Seating up to 10 guests, the room can be closed off for privacy or left open, and offers a range of menu options, for 3-6 courses – for all of which we can arrange wine pairings to accompany each dish.

If you wish to book Private dining or need any further information or assistance, please contact our Events Manager via phone: +613 9292 5568 or via email, who will endeavour to arrange an evening that perfectly suits your tastes.

What can you tell me about the menu?

The restaurant offers a contemporary à la carte menu inspired by historic British gastronomy designed for 3 courses.

The Chef's Table allows guests to interact direct with the kitchen team whilst enjoying an exclusive tasting menu. This tasting menu is exclusive to the Chef's Table and is not available in the Main Dining Area.

What is the dress code?

We do not have a dress code policy at the restaurant - please come along however you feel comfortable.

What are the parking options?

Parking is available in the Multi-level Car Park via Haig Street or valet parking is available at Crown Towers. Please note charges apply for all parking.

Can I use my Crown Signature Club Card?

Yes, Crown Signature Club members can use their member card to earn or redeem points at the restaurant. Please visit www.crownsignatureclub.com.au for full terms and conditions.

Can I use my Crown Gifts gift card as a form of payment?

Yes, Crown gift cards are accepted at the restaurant.

Please note paper certificates are not a valid form of payment and will not be accepted. Full terms and conditions can be found at www.crowngifts.com.au

Can we cater for dietary requirements?

We can cater for most health or allergy related dietary requests with prior notice. We would ask that you note this in the 'Special Requests' section on the online reservation form.

Are children allowed in the restaurant?

Children over the age of 4 are welcome in the restaurant. The child would have to be included in the overall size of the party.

Do we have a children's menu?

We do not have a set children's menu available at the restaurant however our Head Chef will make reasonable efforts to accommodate the child's requirements.

Is there a different price for Children?

No, there is not a children's price. Children will pay the adult price for their meal.

Do we have access for wheelchairs and bathroom facilities for wheelchair users?

Yes we do have access for wheelchairs and bathroom facilities for wheelchair users. Please could you advise our Reservations Team, in advance so we can assign the most suitable table.