



**GREY GOOSE WIN A TRAVEL VOUCHER PROMOTION
6 JANUARY 2022 – 13 FEBRUARY 2022**

TERMS AND CONDITIONS

SCHEDULE

Promoter:	Crown Melbourne Limited (ABN 46 006 973 262), 8 Whiteman Street, Southbank VIC 3006.
Entrants (who can enter?):	Victorian residents aged 18 years or over who are not prohibited from the Promoter for any reason.
Participating Venue(s):	Atrium Bar, Lumia Bar, The Pub, Sports Bar, Jackpot Bar, Merrywell Bar and Dining, Las Vegas Bar, Velvet Bar and Mr Hive (subject to Participating Venue trading hours) (Note: Mr Hive will re-open from 26 January 2022).
Competition Period:	5.00pm (AEDT) on Thursday 6 January 2022 until 11:59pm (AEDT) on Sunday 13 February 2022
Website:	www.crowntraveladventure.com.au
Entry Mechanic:	<p>To enter you must, during the Competition Period:</p> <ol style="list-style-type: none">purchase one (1) of the following Grey Goose cocktails at any Participating Venue (Eligible Purchase):<ul style="list-style-type: none">Grey Goose Le Grand Fizz;Grey Goose Espresso Martini;Grey Goose Pornstar Martini; orGrey Goose Cosmopolitan,receive one (1) entry card with a unique code per Eligible Purchase from the Participating venue (while stocks last);Visit the Website, locate entry page and fill out and submit the online entry form including by providing the unique code on your entry card and providing all other requested information to see if you have provisionally won an Instant Win Prize and to be automatically entered into the Major Prize Draw. <p>There will be a total of four thousand (4,000) unique code cards distributed across the Participating Venues.</p> <p>The Promoter is not responsible if your mobile device is not capable of submitting an entry.</p>
Instant Win Prizes	<p>There are 90 Instant Win Prizes to be awarded based on pre-determined winning time slots during the Competition Period selected by a computerised random system operated by Immediate Pty Ltd ABN 29 083 217 681, Studio 11187 Gladstone Street, South Melbourne 3205.</p> <p>The first valid entry received at or after each winning time slot will win the Instant Win Prize allocated to that particular winning time slot (Winning Time Slot).</p> <p>If there is no valid entry received at or after a Winning Time Slot, then:</p> <ol style="list-style-type: none">The Winning Time Slot will lapse;There will be no Instant Win Prize winner for that Winning Time Slot; andThe Instant Win Prize allocated to the lapsed Winning Time Slot will roll over to the next Winning Time Slot together with a further Instant Win Prize for that Winning Time Slot, so that there may be two Instant Prize Winners determined for that Winning Time Slot. <p>If there is no valid entry received at or after the final Winning Time Slot, the Instant Win Prize allocated to the last valid entry received before the final Winning Time Slot will be forfeited.</p>



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TERMS AND CONDITIONS

	<p>Winners will receive a message on screen confirming their entry and informing them if they have provisionally won an instant prize. Winners will also receive an email from the Promoter with details on how to verify your entry and claim your prize.</p>
Prize Draw(s):	<p>There will be one (1) Major Prize winner determined in respect of this Competition.</p> <p>There will be one Major Prize Draw conducted. The Major Prize Draw will take place at 3.00pm on Tuesday 15 February 2022 at the Promoter's Marketing Offices. The first valid entry drawn randomly from the entries received during the Competition Period will win a major prize.</p>
Prizes:	<p>There are up to 91 prizes available – 90 Instant Win Prizes and 1 Major Prize.</p> <p><u>Instant Win prizes</u></p> <p>The following Instant Win prizes will be allocated to winners at random:</p> <ul style="list-style-type: none">a) 60 x Grey Goose Tote Bags (RRP \$39.95); orb) 30 x \$100 Crown Gifts Gift Cards (RRP \$100) <p><u>Major Prize</u></p> <p>One (1) x Travel Voucher from Helloworld Travel Rowville, valued at \$10,000. See the Terms and Conditions below for further prize details. The Major Prize winner will be required to contact Helloworld Travel Rowville to arrange collection of the prize.</p>
Total Prize Pool:	Up to \$15,397
Maximum Entries per Entrant:	You can enter once a day during the Competition Period, provided you only enter once per Qualifying Purchase and per entry card/unique code. Each entry must be submitted separately in accordance with these Terms and Conditions.
Winners notified and published:	<p>Instant Win Prize winners will be notified on screen at the time of entry if they have provisionally won an instant prize and also in writing via the email on their online entry form on the same day.</p> <p>The Major Prize winner will be notified by phone and in writing via email to the email address on their online entry form on Tuesday 15 February 2022.</p> <p>Details of winners of Prizes valued over \$1,000 will be published on the Promoter's website (www.crownmelbourne.com.au) on Wednesday 16 February 2022 for 28 days.</p>
Proof of purchase	<p>You must keep your entry card as proof of purchase for all entries. If you do not produce the proof of entry for all entries when requested to, the Promoter may disqualify all of your entries and you will lose any right to a prize.</p> <p>Proof of purchase must be identical to that provided by you with your entry. If the Promoter believes that you have shared your proof of purchase with another person, your entries will be invalid and you will lose any right to a prize.</p>
How can Entrants claim their prize?	<u>Instant Win prize</u>



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TERMS AND CONDITIONS

	<p>Before the end of the Competition Period, winners of an Instant Win Prize must present their winning entry card and confirmation email at Jackpot Bar on the Main Gaming Floor at the Promoter between the hours of 12pm to 8pm Monday to Sunday to claim their respective prize.</p> <p>If an Instant Win Prize winner is unable to claim their Instant Win Prize by Friday 18 February 2022 or their Instant Win Prize will be deemed forfeited.</p> <p><u>Major prize</u></p> <p>Entrants are not required to be present at the time of the Major Prize Draw. In the event that the winner of the Major Prize has not claimed their prize or the Promoter has been unable to contact a winner by 3.00pm on Tuesday 15 March 2022, the relevant entry will be discarded and the Promoter will carry out an unclaimed prize re-draw at 3.15pm on the same day at the location of the original draw to randomly distribute the Major Prize. Any winner will be informed by phone and in writing by email to the email address on their online entry form within three (3) days of determination. Winners will have their details published on the Promoter's website (www.crownmelbourne.com.au) on 16 March 2022 for 28 days.</p> <p>If a re-draw winner has not claimed their prize by 10.00am on Tuesday 29 March 2022, that prize will be deemed forfeited.</p>
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1. These Terms and Conditions incorporate and must be read together with the details outlined in the Schedule. Participation and eligibility to claim a prize in this Competition are subject to agreement to these Terms and Conditions and the Schedule.

Entry

2. Your entry must be received during the Competition Period and will be deemed to be received only when received by the promoter. Any entry forms/entry cards/unique codes from any other competition cannot be used for this Competition and are void if copied, forged, stolen or interfered with. If you return a Qualifying Purchase your entry may be deemed invalid at the Promoter's discretion (unless the product is defective).
3. Entrants are responsible for their own costs associated with entering this Competition. Entrants may be disqualified if they enter this Competition using automatically generated entries or multiple addresses/phone numbers/email addresses or aliases.

Prizes

4. Prizes are non-negotiable, not transferable and non-cash prizes are not redeemable for cash, or any other goods or services and must be taken as and when offered or will be forfeited. If forfeited, the Promoter will not be liable.
5. Prize values are correct as at the date of preparing these Terms and Conditions. The Promoter is not responsible for any change in prize value.
6. Third party and/or ancillary terms and conditions (such as those of individual prize providers) may apply in relation to the receipt of a prize. Winners must comply with any conditions of the prize provider. Failure to do so may result in the Prize being cancelled or withdrawn without liability for the Promoter or the prize provider.
7. **Instant Win Prizes:** The Crown Gifts card is subject to separate terms and conditions which are available at: <https://www.crowngifts.com.au/gift-terms-and-conditions.aspx>.



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TERMS AND CONDITIONS

8. **Major Prize:** The Helloworld Travel Rowville voucher is subject to the following terms and conditions:
- a. The voucher is only redeemable in-store at Helloworld Travel Rowville, Shop 28, Stud Park Shopping Centre, Rowville, Victoria 3178. Please contact Rebecca Shady on (03) 9764 8487 or rowville@helloworld.com.au to discuss your travel arrangements.
 - b. The voucher is valid for a period of three (3) years from the date of issue.
 - c. The voucher is only redeemable by the Major Prize Winner and cannot be transferred to another person.
 - d. The total amount of the voucher can only be used across a maximum of two (2) bookings.
 - e. The voucher can be used to purchase flights, transfers, hotels, coach tours, rail tours, sightseeing tours, cruises and travel insurance. Additional fees (payable by you) relating to your booking may apply.
 - f. Any costs which exceed the value of the voucher are payable by you.
 - g. Any ancillary costs associated with redeeming the voucher are not included and are payable by you.
 - h. You are required to obtain all necessary documents to travel to any overseas location, including a current and valid passport and any visas required. You will also be required to complete a booking form for any overseas travel.
 - i. Any additional terms and conditions of your booking will be advised prior to confirmation of your booking.
 - j. Helloworld Travel and the Promoter are not responsible for any flight delays, change of schedules, change of accommodation arrangements or any expenses incurred by you as a result of any of the above.
9. Winners are responsible for all other unspecified costs related to the prize, including any costs associated with ongoing use of the Prize, insurances (including excesses) and additional taxes.
10. The Promoter accepts no responsibility if part of the Prize is abandoned, cancelled or postponed for any reason. Unless otherwise specified by the Promoter, you will not be given cash or any alternative prize as a substitute for this altered prize element.
11. The Promoter is not responsible for any dispute between you and any person with whom you choose to share any prize with.
12. Where a winner is not able to redeem a prize (or part thereof) due to physical inability or incapacity, poor weather or any other circumstances beyond the Promoter or the prize provider's reasonable control, then that prize (or part thereof) will be forfeited and is not redeemable for cash, or any other prize, goods or services.
13. If a prize is unavailable for any reason, the Promoter will instead award the winner a similar prize of equivalent value (as determined by the Promoter).
14. In the event that a Prize Draw cannot be conducted at the specified time due to unforeseen circumstances outside the Promoter's reasonable control, the affected Prize Draw will take place as soon as is practicable after the delay has been resolved.

General

15. Any failure to comply with these Terms and Conditions may result in the disqualification of any Entrant. The Promoter may, at any time, require an Entrant to produce documentation to establish to the Promoter's satisfaction the validity of an entry. Disqualification will be at the Promoter's sole discretion and no correspondence will be entered into.



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TERMS AND CONDITIONS

16. Entrants must not breach any law or do anything or behave in a manner which may jeopardise the fair and proper conduct of this Competition or which could disrupt or adversely affect the Promoter's reputation or the reputation of any of the companies associated with this Competition.
17. The Promoter reserves the right and licence to use an Entrant's name, suburb, photograph, image and likeness for the purpose of promoting and advertising Crown and the Crown Entertainment Complex.
18. The Promoter shall not be liable in any way if entries are unavailable as a result of technical malfunction or operator fault.
19. For instant win promotions, printing and other quality control errors outside the Promoter's reasonable control will not be used as the sole basis for refusing an instant win prize claim. If the advertised instant win prize pool is exceeded, all valid instant win claims will be honoured, unless a claim is rejected due to fraud or ineligibility under these Terms and Conditions.
20. By entering, Entrants request that their full address not be published.
21. The Promoter may cancel or modify this Competition, but will only do so if this is unavoidable (for example, if the Competition cannot run for technical or administrative reasons that cannot be rectified or due to Victorian Government COVID-19 requirements). The Promoter will update these Terms and Conditions as soon as is practicable if this occurs. If the Competition is cancelled, the Promoter may select the winner(s) from eligible entries received at the time of cancellation, if appropriate to do so in the circumstances.
22. This Competition is not open to Entrants or other persons excluded from the casino pursuant to the provisions of the *Casino Control Act 1991* (Vic) or who are otherwise prohibited from entering the Crown Entertainment Complex for any reason, including persons who become prohibited before or after a prize draw (up to the time of receipt or collection of a prize by a prize winner).
23. Employees of the Crown Group of Companies, including the Promoter, Crown Resorts, Crown Perth, Crown Sydney, Crown Aspinalls London and Belfair are not permitted to participate in this Competition.
24. The Promoter's decision in connection with any aspect of this Competition will be binding and final on every Entrant.
25. The Promoter will handle Entrants' personal information in accordance with the *Privacy Act 1988* (Cth) and Crown's privacy policy, which is available at <https://www.crownmelbourne.com.au/general/privacy-policy>. Entrants' personal information obtained in relation to this Competition is for the sole use of identifying winners of this Competition and will not be disclosed to any other organisations, unless such disclosure is required by law.
26. The Promoter practises the responsible service of gaming and the responsible service of alcohol. Entry and continued participation in this Competition is subject to the Participating Venue's liquor serving policy. Crown adheres to the Victorian Commission for Gambling and Liquor Regulation Responsible Liquor Advertising & Promotions guidelines: <https://www.vcglr.vic.gov.au/resources/education-and-training/responsible-alcohol-advertising-and-promotion>.
27. The health and wellbeing of our guests, employees and the wider community is Crown Melbourne's first priority. Entry is subject to Crown Melbourne's Conditions of Entry, including Crown's COVIDSafe Plan and Covid-19 Vaccination Policy, as applicable at the time of entry. Please see www.crownmelbourne.com.au/safety-hygiene/info for more details.
28. The Promoter is not responsible for any tax implications arising from the Entrant winning a Prize. Entrants should seek independent financial advice prior to claiming a Prize.

Liability

29. Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights an Entrant may have under any statute, including the *Competition and Consumer Act 2010* (Cth) which may not be excluded, restricted or modified by agreement ("Consumer Rights").



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TERMS AND CONDITIONS

30. Subject to their Consumer Rights, each Entrant and any person partaking in any component of the Prize, releases and indemnifies the Promoter from any claim, loss, damage, injury, expense, cost or charge sustained or in any way incurred in connection with the Prize or Competition or participation in the Prize or Competition. The Promoter (including its employees, agents and contractors) has no liability to any person for injury (including illness or death), loss or damage whatsoever (including but not limited to direct, indirect, consequential or economic loss) suffered or sustained in connection with this Competition, the promotion of this Competition, or the awarding, condition, use or misuse of any Prize, except for any liability which cannot be excluded by law (in which case, that liability is limited to the greatest extent allowed by law). This clause does not apply to the extent that the Promoter's liability (if any) arises from an act or omission of the Promoter in respect of its supply of services and/or goods to the Winners in the ordinary course of the Promoter's business.
31. To the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction or human error. The Promoter's responsibility for the provision of Prizes is limited to the prizes as described in these Terms and Conditions, the Promoter accepts no further liability or commitment beyond those stated and is not liable for any failure of the Promoter's agents or contactors to supply the Prizes as stated. All times are best estimates only and the Promoter does not guarantee that events will take place exactly at the times stated. The Promoter will not be responsible for any act, omission, failure or delay by the Promoter that is due to any acts which are not reasonably within its control, including as a result of any technical malfunction.
32. The Promoter and any third party or prize provider associated with this Competition are not liable for any loss of, damage to, or delay in the delivery of a Prize.
33. This competition is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter. Entrants provide their information to the Promoter and not to any social media platform. Entrants completely release any relevant social media platforms from any and all liability.