



Children's Policy - The Palms at Crown

The Palms is an adult oriented venue, holding shows primarily suitable for adult audiences.

The Palms is an auditorium with mainly Cabaret style seating arrangements throughout the facility. The venue is contained within licensed premises. Alcohol, soft drinks and food are served within the venue. Immediately outside the venue are 3 Nightclubs, bar areas, smoking areas, a common foyer area and shared toilet facilities.

Within the auditorium, most shows are designed for adult audiences. Noise levels can reach high levels during performances. Strobe lighting, ultra violet light and laser lights may also be used during performances.

This policy has been developed based on the professional medical advice of a Consultant Paediatrician, who was requested to advise on the health and safety of children who may attend The Palms at Crown. The following policy has been developed consistent with applicable occupational health and safety laws.

Children under 6 years of age

It is recommended to parents that children under the age of 6 years should not attend a show at The Palms. Crown's Consultant Paediatrician has advised the noise levels that may apply within The Palms venue are unacceptable for children under the age of 6 years. Young children would be particularly vulnerable to both transient and permanent hearing impairment as a result of high level noise within the auditorium. Even minimal hearing loss can have significant impact on communication and education development of your children, particularly during the formative years when language and communication are developing. In addition, strobe lighting, ultra violet lights and laser lights may distress young children.

Children aged 6 - 18 years

Crown's Consultant Paediatrician has advised that parents considering bringing children aged 6 to 18 years to a show at The Palms, should be aware of the following:

- The Palms is a venue set in licensed premises. Children must be accompanied and supervised at all times in the venue, including arriving and departing the venue, in the common foyer area and rest rooms.
- Many performances are designed for adult audiences and are not suitable for young children.
- Production elements such as bright lights, stroboscopic lighting, laser lights and stage effects can cause distress to children. There are no areas free from such lighting effects within the auditorium. If a child becomes distressed the accompanying adult will need to leave the auditorium with the child.
- Noise levels at performances can be excessive and not suitable for children. There are no "quiet" or private areas within the auditorium to take a child for



relief from high noise levels or if distress occurs. If a child becomes distressed the accompanying adult will need to leave the auditorium with the child.

- All children attending the Palms must be accompanied or supervised by an adult. Children attending The Palms are expected to be able to remain seated and quiet for the duration of the performance. A crying or restless child can potentially cause disturbance to other patrons.

Please be considerate of other patrons in the theatre. In the event a child causes a disturbance, we ask that the accompanying adult temporarily leaves the auditorium with the child.

These concerns are brought to your attention for your consideration, so that you, your family and all other patrons can enjoy the show in a safe and comfortable environment.