



RETAIL SPRING RACING CARNIVAL COMPETITION

FRIDAY 3 OCTOBER – FRIDAY 31 OCTOBER 2025

TERMS & CONDITIONS

SCHEDULE

Promoter:	Crown Melbourne Limited (ABN 46 006 973 262), 8 Whiteman Street, Southbank VIC 3006.								
Entrants (who can enter?):	Victorian residents aged 18 years or over who are not prohibited from the Promoter for any reason and who are not employees (or their immediate family) of a Participating Venue associated with this Competition.								
Participating Venue(s):	Cotton On Body, Unison, The Ugg Shop, Guess, Forever New, Seed Heritage, Peter Alexander, Novo Shoes, Sunglass Hut, Barber Crew, Jukes, Holey Moley, Red Herring								
Competition Period:	10:00am (AEST) on Friday 3 October 2025 until 11:59pm (AEDT) on Friday 31 October 2025.								
Website:	www.crownspringracing.com.au								
Entry Mechanic:	<p>To Enter, Entrants must during the relevant Entry Period:</p> <ol style="list-style-type: none">1) Spend \$100 or more in a single transaction at any Participating Venue (Eligible Purchase);2) Receive one (1) entry card with a unique code per Eligible Purchase from a Participating Venue; and3) Scan the QR Code on the entry card or visit the Website, locate the entry page, enter the unique code, complete all other information fields and submit the online entry form to receive one (1) entry. <p>The Promoter is not responsible if your mobile device is not capable of submitting an entry. No other method of entry will be accepted.</p>								
Prize:	<p>There will three (3) Winners determined in respect of this Competition. Each Winner will receive one (1) Prize in accordance with the below Prize table.</p> <table><tr><th>Prize</th><th>Value</th><th>Quantity</th></tr><tr><td><ul style="list-style-type: none">One (1) double pass to the Crown Marquee on TAB Champions Stakes Day on Saturday 8 November 2025, for the Prize Winner and one (1) adult companion valued at \$1,900 for each single ticket</td><td>\$3,800</td><td>3 double passes</td></tr></table> <p>By accepting or participating in any prize, each Winner’s companion also accepts these Terms and Conditions.</p> <p>Winners will be contacted by a representative of Crown with details on how to arrange collection of their Prize. Third party terms and conditions (such as those of the prize provider) may apply in relation to the receipt of the Prize.</p>			Prize	Value	Quantity	<ul style="list-style-type: none">One (1) double pass to the Crown Marquee on TAB Champions Stakes Day on Saturday 8 November 2025, for the Prize Winner and one (1) adult companion valued at \$1,900 for each single ticket	\$3,800	3 double passes
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Prize Draw	<p>There will be three (3) winners determined in respect of this Promotion.</p> <p>There will be one (1) draw conducted. The draw will be held at 10.30am on Monday 3 November 2025 at the offices of Immediate Pty Ltd, Studio 111/87 Gladstone Street, South Melbourne 3205. The first three (3) valid entries drawn randomly from the pool of valid entries received during the Competition Period will win a Prize (Winner).</p>								
Total Prize Pool:	\$11,400 AUD								
Maximum Qualifying Purchases and Entries per Entrant:	Entrants can enter multiple times during the Competition Period, provided they only enter once per Eligible Purchase and per unique code. Each unique code								



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	entry must be submitted separately in accordance with these Terms and Conditions.
How are winners notified?	<p>Winners will be notified by via phone and in writing via official prize letter to the email address on their online entry form by a representative from the Promoter within two (2) days of determination.</p> <p>Details of winners will be published on the Promoter's website (www.crownmelbourne.com.au) on 07/11/2025 for 28 days.</p>
Proof of purchase:	<p>Entrants must keep their entry card as proof of purchase for all entries. If an Entrant does not produce the proof of entry for all entries when requested to, the Promoter may disqualify all of an Entrant's entries and the Entrant will lose any right to a Prize.</p> <p>Proof of purchase must be identical to that provided by the Entrant with their entry. If the Promoter believes that an Entrant has shared their proof of purchase with another person, the entries of the Entrant and the person with whom they shared their proof of purchase with will be invalid, and both Entrants will lose any right to a Prize.</p>
How can Entrants claim their prize?	<p>Entrants are not required to be present at the time of the Prize Draw.</p> <p>In the event that a winner has not claimed their prize or, if after making reasonable attempts the Promoter has been unable to contact a winner by 1:00pm (AEDT) two (2) business days after the Prize Draw on Thursday 6 November 2025, the relevant entry will be discarded and the Promoter will carry out an unclaimed prize re-draw at 1.15pm (AEDT) at the location of the original draw to randomly distribute the relevant prize to a valid Entrant (Re-Draw Winner). The Re-Draw Winner will be informed by phone and in writing by email within two (2) business days of the prize re-draw.</p>

GENERAL TERMS & CONDITIONS

These Terms and Conditions incorporate and must be read together with the details outlined in the Schedule. Participation and eligibility to claim a Prize in this Competition are subject to agreement to these Terms and Conditions and the Schedule.

- a) **Entries:** Your entry must be received during the Entry Period and will be deemed to be received when received by the Promoter. Any entry forms/entry cards/unique codes from any other Competition cannot be used for this Competition and are void if copied, forged, stolen or interfered with. The Promoter shall not be liable in any way if entries are unavailable as a result of technical malfunction or operator fault. Employees of the Crown Group of Companies, including Crown Resorts, Crown Perth, Crown Melbourne, Crown Sydney, Crown Aspinalls London and Betfair are not permitted to enter or participate in this Competition.
- b) **Prizes:**
- TAB Champion Stakes Day double passes include entry to the Crown Marquee for the Prize Winner and one (1) adult companion and may be subject to additional terms and conditions of entry available at: [VRC Race Day and Event Tickets | Flemington Racecourse](#)
 - Prize values are correct as at the date of preparing these Terms and Conditions. The Promoter is not responsible for any change in prize value.



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- iii) Prizes are non-negotiable, non-transferable and non-cash Prizes are not redeemable for cash, or any other goods or services and must be taken as and when offered or will be forfeited. If forfeited, the Promoter will not be liable.
- iv) Where a winner is not able to redeem a Prize (or part thereof) due to physical inability or incapacity, poor weather or any other circumstances beyond the Promoter or the prize provider's reasonable control, then that Prize (or part thereof) will be forfeited and is not redeemable for cash, or any other prize, goods or services.
- v) If a Prize is unavailable for any reason at the time of a Prize Draw, the Promoter will award the winner a similar Prize of equivalent value (as determined by the Promoter).
- vi) In the event that a Prize Draw cannot be conducted at the specified time due to unforeseen circumstances outside the Promoter's reasonable control, the affected Prize Draw will take place as soon as is practicable after the delay has been resolved.
- vii) Winners and their companions (if applicable) are responsible for all other unspecified costs related to the Prize, including any costs associated with ongoing use of the Prize.
- viii) Prizes may be subject to additional Prize Restrictions. Third party terms and conditions (such as those of the prize provider) may apply in relation to the receipt of the prize.
- c) **Tax:** The Promoter is not responsible for any tax implications arising from the Entrant winning a Prize.
- d) **Entrant Consent and Licence:** The Promoter reserves the right to, and the Entrant grants the Promoter the consent and licence to, use an Entrant's name, suburb, photograph, entry, image and likeness for the purpose of promoting and advertising Crown and the Crown Entertainment Complex.
- e) **Privacy Collection Statement:** The Promoter may collect, use and disclose entrants' personal information, including name and contact details, for purposes associated with the conduct of the Competition, sending emails to entrants regarding their entries into the Competition, publicising the results and Prize collection. Uses may also include future promotion, marketing, and publicity in accordance with the Promoter's Privacy Policy: <https://www.crownperth.com.au/general/privacy-policy> (Crown Perth), <https://www.crownmelbourne.com.au/general/privacy-policy> (Crown Melbourne), and <https://www.crownsydney.com.au/general/rules-policies/privacy-policy> (Crown Sydney). Unless otherwise advised by the entrant, by entering this Competition, each entrant consents to the retention and use of their information in this manner.
- f) **Consumer Rights:** Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights an Entrant may have under any statute, including the *Competition and Consumer Act 2010* (Cth) which may not be excluded, restricted or modified by agreement.
- g) **Indemnity:** Subject to their Consumer Rights, each Entrant and any person partaking in any component of the Prize, releases and indemnifies the Promoter from any claim, loss, damage, injury, expense, cost or charge sustained or in any way incurred in connection with the Prize or Competition or participation in the Prize or Competition. The Promoter (including its employees, agents and contractors) has no liability to any person for injury (including illness or death), loss or damage whatsoever (including but not limited to direct, indirect, consequential or economic loss) suffered or sustained in connection with this Competition, the promotion of this Competition, or the awarding, condition, use or misuse of any Prize, except for any liability which cannot be excluded by law (in which case, that liability is limited to the greatest extent allowed by law). This clause does not apply to the extent that the Promoter's liability (if any) arises from an act or omission of the Promoter in respect of its supply of services and/or goods to the Winners in the ordinary course of the Promoter's business.
- h) **Limitation of Liability:** To the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction or human error. The Promoter's responsibility for the provision of Prizes is limited to the prizes as described in these Terms and Conditions, the Promoter accepts no further liability or commitment beyond those stated and is not liable for any failure of the Promoter's



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agents or contactors to supply the Prizes as stated. All times are best estimates only and the Promoter does not guarantee that events will take place exactly at the times stated. The Promoter will not be responsible for any act, omission, failure or delay by the Promoter that is due to any acts which are not reasonably within its control, including as a result of any technical malfunction.

- i) **Social media platforms:** This Competition is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter. Entrants provide their information to the Promoter and not to any social media platform. Entrants completely release any relevant social media platforms from any and all liability.
- j) **Third party brands:** Third party brands named in connection with this Competition (including in Prizes) are not affiliated with or sponsors of this Competition, unless otherwise stated.
- k) **Alterations of Terms and Conditions:** The Promoter reserves the right to cancel, terminate, modify, or suspend the Competition or amend these terms and conditions, subject to any directions from a regulatory authority. The Promoter will update these Terms and Conditions as soon as is practicable if this occurs.
- l) **Disqualification:** Any failure to comply with these Terms and Conditions may result in the disqualification of any Entrant. Disqualification will be at the Promoter's sole discretion.
- m) **Disputes:** In the event that there is a dispute concerning the conduct of the Competition or claiming a prize, the Promoter will resolve the dispute in direct consultation with the Entrant. The Promoter's decision in connection with any aspect of this Competition will be binding and final on every Entrant.
- n) **Excluded entrants:** This Competition is not open to Entrants or other persons excluded from the casino pursuant to the provisions of the *Casino Control Act 1991* (Vic), *Casino Control Act 1992* (NSW), or *Casino Control Act 1984* (WA) or who are otherwise prohibited from entering any Crown property including Crown Melbourne, Crown Perth or Crown Sydney, for any reason, including persons who become prohibited before or after a draw (up to the time of receipt or collection of a Prize by an Entrant).
- o) **Responsible Gaming:** The Promoter practises and promotes Responsible Gaming (**RG**). The RG Helpline is 1800 858 858 and the website is www.gamblinghelponline.org.au.