



# CROWN PROMENADE

## Hotel Information Letter

Welcome to Crown Promenade Melbourne! We are delighted to have you with us and hope you have a wonderful stay.  
Please take a moment to review some important hotel information.

<b>Guest Services</b>	For any assistance or to request amenities, please contact our 24-hour Guest Service Centre by dialling '9'
<b>Wi-Fi</b>	Complimentary Wi-Fi is available throughout the hotel. Step 1: Connect to 'Crown Wi-Fi' Step 2: Select 'Hotel Guests' Step 3: Accept the Terms and Conditions to connect
<b>Check-Out</b>	<b>Check-Out:</b> 11:00 AM <b>Express Check-Out:</b> Guests paying by debit/credit card may simply drop their keys in the Express Check-Out box located at the end of the reception desk.
<b>Housekeeping</b>	To help reduce our environmental footprint, daily housekeeping is provided from the <b>third day of your stay</b> , unless otherwise requested <ul style="list-style-type: none"><li>○ We kindly request that you enjoy our facilities out of the room whilst cleaning is in progress.</li></ul>
<b>Airbridge - Level 1</b>	Connects you directly to the Crown complex – casino, restaurants, shops, cinemas, entertainment and food courts
<b>The Deck</b> <b>Pool Facilities / Hotel Gym</b>	<b>Level 3, Crown Promenade Melbourne</b> <b>Pool:</b> 6:00 AM – 10:00 PM   <b>Gym:</b> 6:00 AM – 10:00 PM <b>*Adults Only (18+):</b> 8:00 PM – 10:00 PM <b>*Please refer to signage for conditions applying to minors using the facilities</b>
<b>Parking</b>	<b>Valet Parking:</b> \$70 per night <b>Self-Parking:</b> Multi-level car park via Haig Street <ul style="list-style-type: none"><li>- Monday to Friday (Before 4 PM) - \$25 per 24 hours</li><li>- Weekends/Public Holidays: \$29 Flat Rate</li></ul>
<b>In-Room Dining</b>	Menu available via in-room TV and QR code signage Daily: 5:00 PM – 10:00 PM
<b>Minibar</b>	Price list available via in-room TV and QR code signage
<b>The Espresso Bar</b>	Ground Level, Serves coffee and light breakfast items Daily: 6:30 AM to 2:00 PM
<b>Breakfast Buffet</b> <b>Ground Level – MESH Restaurant</b>	<b>Price:</b> Weekdays: \$42.50 per adult   Weekends/Public Holidays: \$47.50 per adult   <b>Children (4–12 years):</b> Half price <b>Hours:</b> Weekdays: 6:30 AM -10:30 AM   Weekends/Public Holidays: 7:00 AM -11:00 AM <b>Special Offer:</b> Prepay at reception for \$38.00 per adult, \$19.00 per kid (non-refundable, not c must be booked day prior) <b>*Surcharges apply: 10% on Sundays, 15% on Public Holidays*</b> <b>*One-hour dining time applies*</b> <b>Booking:</b> Reserve your table daily via the QR Code

