

CROWN METROPOL

MELBOURNE

Hotel Information Letter

Welcome to Crown Metropol Melbourne! We are delighted to have you with us and hope you have a wonderful stay. Please take a moment to review some important hotel information.

Guest Services	For any assistance or to request amenities, please contact our 24-hour Guest Service Centre by dialling '9'
Wi-Fi	Complimentary Wi-Fi is available throughout the hotel. Step 1: Connect to 'Crown Wi-Fi' Step 2: Select 'Hotel Guests' Step 3: Accept the Terms and Conditions to connect
Check-Out	Check-Out: 11:00 AM Express Check-Out: Guests paying by debit/credit card may simply drop their keys in the Express Check-Out box located at the end of the reception desk
Housekeeping	To help reduce our environmental footprint, daily housekeeping is provided from the third day of your stay , unless otherwise requested. <ul style="list-style-type: none">○ We kindly request that you enjoy our facilities out of the room whilst cleaning is in progress
Airbridge - Level 1	Connects you directly to the Crown complex – casino, restaurants, shops, cinemas, entertainment and food courts
Pool Facilities / Hotel Gym	Level 27, Crown Metropol Melbourne Pool: 6:00 AM – 10:00 PM Gym: 6:00 AM – 10:00 PM *Adults Only (18+): 8:00 PM – 10:00 PM *Please refer to signage for conditions applying to minors using the facilities
Parking	Valet Parking: \$70 per night Self-Parking: Multi-level car park via Haig Street - \$29 for 24 hours
In-Room Dining	Menu available via in-room Tapendium or QR Code Daily: 6:00 AM – 11:00 PM
Breakfast Buffet Level 1 - Mr. Hive Kitchen and Bar	Price: Weekdays: \$47.50 per adult Weekends/Public Holidays: \$52.50 per adult Children (4–12): half price Hours: 7:00 AM – 11:00 AM *One-hour dining time applies Special Offer: Prepay at reception for \$43.00 per adult (non-refundable, must be booked day prior) *Surcharges apply: 10% on Sundays, 15% on Public Holidays
	Booking: Reserve your table daily via the QR Code

