

# CROWN METROPOL

MELBOURNE

## Hotel Information Letter

Welcome to Crown Metropol Melbourne! We are delighted to have you with us and hope you have a wonderful stay. Please take a moment to review some important hotel information.

<b>Guest Services</b>	For any assistance or to request amenities, please contact our 24-hour Guest Service Centre by dialling '9'
<b>Wi-Fi</b>	Complimentary Wi-Fi is available throughout the hotel. Step 1: Connect to 'Crown Wi-Fi' Step 2: Select 'Hotel Guests' Step 3: Accept the Terms and Conditions to connect
<b>Check-Out</b>	<b>Check-Out:</b> 11:00 AM <b>Express Check-Out:</b> Guests paying by debit/credit card may simply drop their keys in the Express Check-Out box located at the end of the reception desk
<b>Housekeeping</b>	To help reduce our environmental footprint, daily housekeeping is provided from the <b>third day of your stay</b> , unless otherwise requested. <ul style="list-style-type: none"><li>○ We kindly request that you enjoy our facilities out of the room whilst cleaning is in progress</li></ul>
<b>Airbridge - Level 1</b>	Connects you directly to the Crown complex – casino, restaurants, shops, cinemas, entertainment and food courts
<b>Pool Facilities / Hotel Gym</b>	<b>Level 27, Crown Metropol Melbourne</b> <b>Pool:</b> 6:00 AM – 10:00 PM   <b>Gym:</b> 6:00 AM – 10:00 PM *Adults Only (18+): 8:00 PM – 10:00 PM *Please refer to signage for conditions applying to minors using the facilities
<b>Parking</b>	<b>Valet Parking:</b> \$70 per night <b>Self-Parking:</b> Multi-level car park via Haig Street - \$29 for 24 hours
<b>In-Room Dining</b>	Menu available via in-room Tapendium or QR Code Daily: 6:00 AM – 11:00 PM
<b>Breakfast Buffet</b> <b>Level 1 - Mr. Hive Kitchen and Bar</b>	<b>Price:</b> Weekdays: \$47.50 per adult   Weekends/Public Holidays: \$52.50 per adult   Children (4–12): half price <b>Hours:</b> 7:00 AM – 11:00 AM *One-hour dining time applies <b>Special Offer:</b> Prepay at reception for \$43.00 per adult (non-refundable, must be booked day prior) *Surcharges apply: 10% on Sundays, 15% on Public Holidays
	<b>Booking:</b> Reserve your table daily via the QR Code

