



Hotel Information Letter

Welcome to Crown Towers Melbourne! We are delighted to have you with us and hope you have a wonderful stay. Please take a moment to review some important hotel information.

Guest Services	<p>Information on the Crown Complex and Hotel facilities can be found on the in room Tapendium, including our mini-bar price guide.</p> <p>Our Guest services centre is also available for any further assistance, amenity requests or in room dining orders, by dialling '9'</p>
Wi-Fi	<p>Complimentary Wi-Fi is available throughout the hotel for up to 2 devices.</p> <p>Step 1: Connect to 'Crown Wi-Fi' Step 2: Select 'Hotel Guests' Step 3: Accept the Terms and Conditions to connect</p>
Check-Out	<p>Check-Out: 11:00 AM</p> <p>Express Check-Out: Guests paying by debit/credit card may simply drop their keys in the Express Check-Out box located opposite Paspaley</p>
Housekeeping	<p>To help reduce our environmental footprint, your bed linen will be changed on request only. Kindly place 'You Can Make a Difference' card on the bed if you wish to have your bed linen changed.</p> <ul style="list-style-type: none">○ We kindly request that you enjoy our facilities out of the room whilst cleaning is in progress
Concierge	<p>Ground Floor, Crown Towers Melbourne.</p> <p>Hours: 10:00AM – 6:00PM</p>
Crown Spa / Hotel Pool & Gym Facilities	<p>Level 3, Crown Towers Melbourne</p> <p>Spa: 10AM – 8PM *Advance bookings required.</p> <p>Hotel Pool: 6:00 AM – 10:00 PM Hotel Gym: 6:00 AM – 10:00 PM *Adults Only (18+): 8:00 PM – 10:00 PM</p> <p>*Please refer to signage for conditions applying to minors using the facilities</p>
Parking	<p>Valet Parking: \$70 per night</p> <p>Self-Parking: Multi-level car park via Haig Street - \$29 for 24 hours Basement-level car park via Whiteman street - \$50 for 24 hours</p>
In-Room Dining	<p>Available 24/7</p> <p>Menu accessible via the in-room Tapendium.</p>
Breakfast Buffet Level 1 - Conservatory	<p>Price: Weekdays: \$52.50 per adult Weekends/Public Holidays: \$55.00 per adult Children (4–12): half price Children under 4 years old attend complimentary.</p> <p>Hours: 7:00 AM – 10:30 AM *One-hour dining time applies, inclusive of one barista coffee or tea per person.</p> <p>Special Offer: Prepay at reception for \$48.00 per adult (non-refundable, must be booked day prior)</p> <p>*Surcharges apply: 10% on Sundays, 15% on Public Holidays</p> <p>Booking: Reserve your table daily here.</p>

