Birthday Bash
Sunday 29 November 2026
TERMS & CONDITIONS

Promoter:	Crown Melbourne Limited (ABN 46 006 973 262), 8 Whiteman Street, Southbank VIC 3006.
Entrants (Who can enter?):	Crown Rewards Members: 1) who became a Crown Rewards Member by 5.59am on 27 November 2026; and 2) who have a birthday in November. Persons who are excluded from the casino or any Crown property are not permitted to enter.
Participating Venue(s):	Main Casino Floor at the Promoter.
Competition Period:	5pm to 8pm on Sunday 29 November 2026. All time recorded throughout these Terms and Conditions are Australian Eastern Standard Time.
Entry Period:	5pm – 7:55pm during the Competition Period:
Barrel Open Period:	5pm – 7:59pm during the Competition Period. The Competition Barrel will close sixty (60) seconds prior to each **Draw** and reopen at the conclusion of Draw 1 and Draw 2.
Entry Mechanic:	To enter the Competition: a) Entrants must, during the Entry Period: i. Attend any Voucher Issuance Kiosk (**VIK**) at the Participating Venue; ii. Swipe their Crown Rewards Card; iii. Select the 'Competition Icon' on the VIK screen to print one (1) complimentary entry form (**Entry Form**); and b) Please the Entry Form into the competition barrel located at the Main Casino Floor Stage during the Barrel Open Period. (**Entry**) Each valid Entry Form will provide the Entrant with one (1) entry into the Prize Draw at the Participating Venue. No other method of entry will be accepted.
Maximum Entries per Entrant:	A maximum of one (1) Entry per Entrant during the Offer Period.
Prize Draws and Prizes:	There will be up to eleven (11) winners determined in respect this Competition. <u>Prize Draws</u> There will be three (3) Prize Draws conducted. The Prize Draws will be held at 6pm, 7pm, and 8pm during the Competition Period at the Main Casino Floor Stage. The competition barrels at the Main Casino Floor Stage will close at 5.59pm, 6.59pm, and 7.59pm. Rewards are awarded in accordance with the Member's Crown Rewards Tier (as of the Competition Period date), as follows:

<table>
<tr><td></td><td>

<u>Draw 1 (6pm)</u>
During Draw 1, the first five (5) valid entries drawn randomly from the entries received before the Competition Barrel closes will be declared a '**Winner**' and receive a Prize. The remaining valid entries will roll over to Draw 2 (including Winners from Draw 1).

<u>Draw 2 (7pm)</u>
During Draw 2, the first five (5) valid entries drawn randomly from the entries received before the Competition Barrel closes will be declared a '**Winner**' and receive a Prize. The remaining valid entries will roll over to Draw 3 (including Winners from Draw 1 and 2).

<u>Draw 1 & 2 Prize Table:</u>

<table>
<tr><th>Crown Rewards Membership Tier (at time of Entry)</th><th>Prizes</th></tr>
<tr><td>Member</td><td>7,500 Crown Rewards Points valued at $75</td></tr>
<tr><td>Silver</td><td>15,000 Crown Rewards Points valued at $150</td></tr>
<tr><td>Gold</td><td>25,000 Crown Rewards Points valued at $250</td></tr>
<tr><td>Platinum</td><td>50,000 Crown Rewards Points valued at $500</td></tr>
<tr><td>Black</td><td>100,000 Crown Rewards Points valued at $1,000</td></tr>
</table>

Crown Rewards Points awarded do not contribute towards Status Credits.

<u>Draw 3 (8pm)</u>
The first (1) valid entry drawn randomly from the entries received before the Competition Barrel closes will be declared a '**Winner**' and receive $2,500 in cash.

At the conclusion of Draw 3 the Competition Barrel will be emptied and all entries received will be discarded.

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<tr><td>Total Prize Pool:</td><td>Up to $12,500.00</td></tr>
<tr><td>Prize Conditions:</td><td>

In addition to the General Terms & Conditions, the following Prize Conditions also apply to the Prizes.

Draw Winners must select from the following options to redeem their cash prize:
a) Receive the Prize via electronic funds transfer to the Draw Winner's nominated personal bank account. Draw Winners will be required to provide a copy of their bank statement which shows their name and account number. Draw Winners may also be required to complete an Authority to Disperse Funds form; or
b) Receive the Prize in the form of cash, gaming chips or cheque or any combination of these (at the winner's election), at the Cage of the Promoter.

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<tr><td>Are Entrants required to be present at the Prize Draws?</td><td>Entrants must be physically present at the Prize Draw and confirm this fact and their eligibility to win under these Terms and Conditions by notifying a staff member of the Promoter in person at the Main Casino Floor Stage within sixty (60)</td></tr>
</table>

	seconds of the actual time of the Prize Draw and the drawn Entrant must provide personal identification to the satisfaction of the Promoter. If a drawn Entrant fails to notify a staff member of the Promoter by the deadline, the drawn Entrant will be deemed to have forfeited their Prize and an immediate redraw will take place until a valid winner is found. Entries that are forfeited will not be placed back into the Competition Barrel and will be discarded.
How are winners notified?	Winners will be notified in writing via official prize letter on the Day of the respective Prize Draw. Draw 1 & 2 Winners will have their bonus Crown Rewards Points immediately credited to their account. Draw 3 Winner will be issued an official prize letter that will be valid from the date of issue to 28 days after the conclusion of the Competition Period and must be redeemed within this period, otherwise the Prize will be forfeited. Details of winners of Prizes valued over $1,000 will be published on the Promoter's website (www.crownmelbourne.com.au) on 04/12/2026 for 28 days.

GENERAL TERMS & CONDITIONS

These Terms and Conditions incorporate and must be read together with the details outlined in the Schedule. Participation and eligibility to claim a Prize in this Competition are subject to agreement to these Terms and Conditions and the Schedule.

a) **Entries:** Your entry must be received during the Competition Period and will be deemed to be received when received by the Promoter. Any entry forms/entry cards/unique codes from any other Competition cannot be used for this Competition and are void if illegible, incomplete, copied, forged, stolen or interfered with. The Promoter shall not be liable in any way if entries are unavailable as a result of technical malfunction or operator fault. Employees of the Crown Group of Companies, including Crown Resorts, Crown Perth, Crown Melbourne, Crown Sydney, Crown Aspinalls London and Betfair are not permitted to enter or participate in this Competition. Any spouse, partner, sibling, parent or child of an Executive team member of the Promoter are also not permitted to enter or participate in this Competition.

b) **Prizes:**

i) Prize values are correct as at the date of preparing these Terms and Conditions. The Promoter is not responsible for any change in prize value.

ii) Prizes are non-negotiable and non-cash Prizes are not redeemable for cash, or any other goods or services and must be taken as and when offered or will be forfeited. If forfeited, the Promoter will not be liable.

iii) Where a winner is not able to redeem a Prize (or part thereof) due to physical inability or incapacity, poor weather or any other circumstances beyond the Promoter or the prize provider's reasonable control, then that Prize (or part thereof) will be forfeited and is not redeemable for cash, or any other prize, goods or services.

iv) If a Prize is unavailable for any reason at the time of a Prize Draw, the Promoter will award the winner a similar Prize of equivalent value (as determined by the Promoter).

v) In the event that a Prize Draw cannot be conducted at the specified time due to unforeseen circumstances outside the Promoter's reasonable control, the affected Prize Draw will take place as soon as is practicable after the delay has been resolved.

vi) By accepting or participating in any prize, the Winner's companion (if applicable) also accepts these Terms and Conditions. Winners and their companions (if applicable) are responsible for all other unspecified costs related to the Prize, including any costs associated with ongoing use of the Prize.

vii) Prizes may be subject to additional Prize Conditions. Third party terms and conditions (such as those of the prize provider) may apply in relation to the receipt of the prize.

viii) Unless otherwise stated in these Terms and Conditions, if the Winner fails to claim the Prize or respond to Winner notifications within 28 days, the Winner will forfeit the prize and no substitute will be offered. A redraw will occur only if specified in these Terms and Conditions.

c) **Tax**: The Promoter is not responsible for any tax implications arising from the Entrant winning a Prize.

d) **Entrant Consent and Licence**: The Promoter reserves the right to, and the Entrant grants the Promoter the consent and licence to, use an Entrant's name, suburb, photograph, entry, image and likeness for the purpose of promoting and advertising Crown and the Crown Entertainment Complex.

e) **Privacy Collection Statement**: The Promoter may collect, use and disclose entrants' personal information, including name and contact details, for purposes associated with the conduct of the Competition, sending emails to entrants regarding their entries into the Competition, publicising the results and Prize collection. Uses may also include future promotion, marketing, and publicity in accordance with the Promoter's Privacy Policy: https://www.crownperth.com.au/general/privacy-policy (Crown Perth), https://www.crownmelbourne.com.au/general/privacy-policy (Crown Melbourne), and https://www.crownsydney.com.au/general/rules-policies/privacy-policy (Crown Sydney). Unless otherwise advised by the entrant, by entering this Competition, each entrant consents to the retention and use of their information in this manner.

f) **Consumer Rights:** Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights an Entrant may have under any statute, including the *Competition and Consumer Act 2010* (Cth) which may not be excluded, restricted or modified by agreement.

g) **Indemnity:** Subject to their Consumer Rights, each Entrant and any person partaking in any component of the Prize, releases and indemnifies the Promoter from any claim, loss, damage, injury, expense, cost or charge sustained or in any way incurred in connection with the Prize or Competition or participation in the Prize or Competition. The Promoter (including its employees, agents and contractors) has no liability to any person for injury (including illness or death), loss or damage whatsoever (including but not limited to direct, indirect, consequential or economic loss) suffered or sustained in connection with this Competition, the promotion of this Competition, or the awarding, condition, use or misuse of any Prize, except for any liability which cannot be excluded by law (in which case, that liability is limited to the greatest extent allowed by law). This clause does not apply to the extent that the Promoter's liability (if any) arises from an act or omission of the Promoter in respect of its supply of services and/or goods to the Winners in the ordinary course of the Promoter's business.

h) **Limitation of Liability:** To the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction or human error. The Promoter's responsibility for the provision of Prizes is limited to the prizes as described in these Terms and Conditions, the Promoter accepts no further liability or commitment beyond those stated and is not liable for any failure of the Promoter's

agents or contactors to supply the Prizes as stated. All times are best estimates only and the Promoter does not guarantee that events will take place exactly at the times stated. The Promoter will not be responsible for any act, omission, failure or delay by the Promoter that is due to any acts which are not reasonably within its control, including as a result of any technical malfunction.

i) **Social Media Platforms:** This Competition is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter. Entrants provide their information to the Promoter and not to any social media platform. Entrants completely release any relevant social media platforms from any and all liability.

j) **Third Party Brands:** Third party brands named in connection with this Competition (including in Prizes) are not affiliated with or sponsors of this Competition, unless otherwise stated.

k) **Alterations of Terms and Conditions:** The Promoter reserves the right to cancel, terminate, modify, or suspend the Competition or amend these terms and conditions, subject to any directions from a regulatory authority. The Promoter will update these Terms and Conditions as soon as is practicable if this occurs.

l) **Disqualification:** If a person has been disqualified from any prior promotion, competition or offer for any reason by the Promoter, they are not permitted to enter or participate in this Competition. Any failure to comply with these Terms and Conditions may result in the disqualification of any Entrant. Disqualification will be at the Promoter's sole discretion.

m) **Disputes:** In the event that there is a dispute concerning the conduct of the Competition or claiming a prize, the Promoter will resolve the dispute in direct consultation with the Entrant. The Promoter's decision in connection with any aspect of this Competition will be binding and final on every Entrant.

n) **Excluded Entrants:** This Competition is not open to Entrants or other persons excluded from the casino pursuant to the provisions of the *Casino Control Act 1991* (Vic), *Casino Control Act 1992* (NSW), or *Casino Control Act 1984* (WA) or who are otherwise prohibited from entering any Crown property including Crown Melbourne, Crown Perth or Crown Sydney, for any reason, including persons who become prohibited before or after a draw (up to the time of receipt or collection of a Prize by an Entrant).

o) **Crown PlaySafe:** The Promoter practices safer gambling and supports guest safety and wellbeing. The Crown PlaySafe contact number is 1800 801 098 and the Gambling Help Online website is www.gamblinghelponline.org.au.