



**Crown's Ticket Giveaway to Taylor Swift | The Eras Tour**  
6.00am Monday 8 January– 5.59am Monday 29 January 2024  
**TERMS & CONDITIONS**

**SCHEDULE**

<b>Promoter:</b>	Crown Melbourne Limited (ABN 46 006 973 262), 8 Whiteman Street, Southbank VIC 3006.
<b>Entrants:</b>	Crown Rewards Members who are not prohibited from the Promoter for any reason ( <b>Entrants</b> ).
<b>Participating Venue(s):</b>	<p>Participating venues of the following categories of Crown Rewards Participating Outlets Melbourne:</p> <ul style="list-style-type: none"><li>• Restaurants;</li><li>• Bars &amp; Nightclubs;</li><li>• Hotels &amp; Spa;</li><li>• Food Court Restaurants;</li><li>• General Merchandise;</li><li>• Retail;</li><li>• Entertainment; and</li><li>• Events.</li></ul> <p>View all participating venues that fall under these categories via the following link: <a href="https://www.crownmelbourne.com.au/getsydmmedia/7befd929-2abc-46f4-a0cf-8773f31cbd37/crown-melbourne-crown-rewards-participating-outlets.pdf">https://www.crownmelbourne.com.au/getsydmmedia/7befd929-2abc-46f4-a0cf-8773f31cbd37/crown-melbourne-crown-rewards-participating-outlets.pdf</a></p>
<b>Competition Period:</b>	<p>6.00am (AEDT) Monday 8 January 2024 – 5.59am (AEDT) Monday 29 January 2024.</p> <p>For the purpose of this Competition, a day is defined as 6:00am to 5:59am within each date of the Competition Period (<b>Day</b>), and a week is defined as Monday to Sunday within the Competition Period (<b>Week</b>).</p>
<b>Entry Mechanic:</b>	<p>To enter the Competition, on any Day during each Week of the Competition Period, Entrants must:</p> <ol style="list-style-type: none"><li>Register for the Competition at any Crown Rewards desk, or any Voucher Issuance Kiosk (<b>VIK</b>) by swiping their Crown Rewards Card and selecting the 'Competition Icon' on the VIK screen; and</li><li>Accumulate 50 Crown Rewards Points from a combination of any Participating Venues using their Crown Rewards Card.</li></ol> <p>For every 50 Crown Rewards Points earned, Entrants will receive one (1) automatic entry into the Prize Draw. All 50 Crown Rewards Points must be earned on the same Day to qualify for one (1) entry. Crown Rewards Points accumulated on one Day do not roll over or contribute towards the Points required on a different Day.</p> <p>Entrants need to register once during a Week of the Competition Period to be eligible to win a Prize in that Week.</p>
<b>Maximum Entries per Entrant:</b>	N/A
<b>Prize Draw:</b>	<p>There will be 3 Prize Draws conducted. The draws will be held at 4.00pm (AEDT) on the following dates at the offices of the Promoter (<b>Prize Draw</b>):</p> <ul style="list-style-type: none"><li>• Tuesday 16 January 2024</li><li>• Tuesday 23 January 2024</li><li>• Tuesday 30 January 2024</li></ul> <p>The first ten (10) valid entries drawn from the entries received during each Week of the Competition Period will win a prize (<b>Winners</b>). Entrants can win a maximum of one (1) prize per Week.</p>



**Crown's Ticket Giveaway to Taylor Swift | The Eras Tour**  
6.00am Monday 8 January– 5.59am Monday 29 January 2024  
**TERMS & CONDITIONS**

<b>Prizes</b>	<p>There will be 30 Winners in respect of this competition.</p> <p>Each Winner will be awarded two (2) B-Reserve tickets to the Taylor Swift   The Eras Tour event on either Friday 16 February 2024, Saturday 17 February 2024, or Sunday 18 February 2024, valued at \$619.80.</p>
<b>Total Prize Pool:</b>	Up to \$18,594.00
<b>Are Entrants required to be present at the Prize Draw(s)?</b>	Entrants are not required to be present at the time of the Prize Draw.
<b>How are winners notified?</b>	<p>Prize winners will be announced at 7.30pm (AEDT) on the Friday after each Week of the promotion at the Taylor Swift   The Eras Tour display, Level 1 (opposite Village Cinemas). Winners will be notified via phone call and in writing with an official prize letter by 9 February 2024.</p> <p>In the event that, after making reasonable attempts, the Promoter has been unable to contact a winner and/or a winner has not claimed their Prize by 4.59pm (AEDT) Friday 16 February 2024, the Prize will be deemed forfeited and no re-draw will occur.</p> <p>Details of winners of Prizes valued over \$1,000 will be published on the Promoter's website (<a href="http://www.crownmelbourne.com.au">www.crownmelbourne.com.au</a>) by Friday 5 January 2023 for 28 days.</p>
<b>Prize Restrictions</b>	<p>The Prizes are also subject to the following Prize Restrictions:</p> <p><b>Taylor Swift   The Eras Tour Tickets:</b></p> <ul style="list-style-type: none"><li>• Ticket Prizes are only accessible through the Ticketek App and will be transferred to the Winner's account. All winners must have a registered account with Ticketek to receive their prize.</li><li>• Taylor Swift   The Eras Tour tickets are also subject to Ticketek's terms and conditions available at: <a href="https://premier.ticketek.com.au/content/buyers/termsofsale.aspx">https://premier.ticketek.com.au/content/buyers/termsofsale.aspx</a></li></ul>

1. These Terms and Conditions incorporate and must be read together with the details outlined in the Schedule. Participation and eligibility to claim a prize in this Competition are subject to agreement to these Terms and Conditions and the Schedule.
2. Entrants participating in this Competition must comply with the Crown Rewards Rules at all times.

**Entry**

3. Your entry must be received during the Competition Period and will be deemed to be received only when received by the promoter. Any entry forms/entry cards/unique codes from any other competition cannot be used for this Competition and are void if copied, forged, stolen or interfered with.
4. Entrants are responsible for their own costs associated with entering this Competition. Entrants will be disqualified if they enter this Competition using any automated entry software or other mechanical or electronic means that generates entries repeatedly or multiple addresses/phone numbers/email addresses or aliases.



**Crown's Ticket Giveaway to Taylor Swift | The Eras Tour**  
6.00am Monday 8 January– 5.59am Monday 29 January 2024  
**TERMS & CONDITIONS**

Prizes

5. Prizes are non-negotiable, not transferable and non-cash Prizes are not redeemable for cash, or any other goods or services and must be taken as and when offered or will be forfeited. If forfeited, the Promoter will not be liable.
6. Prize values are correct as at the date of preparing these Terms and Conditions. The Promoter is not responsible for any change in prize value.
7. Third party and/or ancillary terms and conditions (such as those of individual prize providers) may apply in relation to the receipt of a Prize. Winners must comply with any conditions of the prize provider. Failure to do so may result in the Prize being cancelled or withdrawn without liability for the Promoter or the prize provider.
8. Winners are responsible for all other unspecified costs related to the Prize, including any costs associated with ongoing use of the Prize.
9. The Promoter is not responsible for any dispute between you and any person you choose to, or choose not to, share the Prize with.
10. Where a Winner is not able to redeem a Prize (or part thereof) due to physical inability or incapacity, poor weather or any other circumstances beyond the Promoter or the prize provider's reasonable control, then that Prize (or part thereof) will be forfeited and is not redeemable for cash, or any other prize, goods or services.
11. If a Prize is unavailable for any reason at the time of a Prize Draw, the Promoter will instead award the winner a similar Prize of equivalent value (as determined by the Promoter).
12. In the event that a Prize Draw cannot be conducted at the specified time due to unforeseen circumstances outside the Promoter's reasonable control, the affected Prize Draw will take place as soon as is practicable after the delay has been resolved.
13. Third party brands named in connection with this Competition (including in Prizes) are not participants in or sponsors of this Competition, unless otherwise stated.

General

14. Any failure to comply with these Terms and Conditions may result in the disqualification of any Entrant. The Promoter may, at any time, require an Entrant to produce documentation to establish to the Promoter's satisfaction the validity of an entry. Disqualification will be at the Promoter's sole discretion and no correspondence will be entered into.
15. If Entrants breach any law, do anything or behave in a manner which may jeopardise the fair and proper conduct of this Competition or which could disrupt or adversely affect the Promoter's reputation or the reputation of any of the companies associated with this Competition, the Promoter may, at its discretion, cancel the Prize or restrict the Entrant (and any companion(s)) from participating in any part of the Prize.
16. The Promoter reserves the right and licence to use an Entrant's name, suburb, photograph, image and likeness for the purpose of promoting and advertising Crown and the Crown Entertainment Complex.
17. The Promoter shall not be liable in any way if entries are unavailable as a result of technical malfunction or operator fault.
18. The Promoter may cancel or modify this Competition, but will only do so if this is unavoidable (for example, if the Competition cannot run for technical or administrative reasons that cannot be rectified). The Promoter will update these Terms and Conditions as soon as is practicable if this occurs. If the Competition is cancelled, the Promoter may select the winner(s) from eligible entries received at the time of cancellation, if appropriate to do so in the circumstances.



**Crown's Ticket Giveaway to Taylor Swift | The Eras Tour**  
6.00am Monday 8 January– 5.59am Monday 29 January 2024  
**TERMS & CONDITIONS**

19. This Competition is not open to Entrants or other persons excluded from the casino pursuant to the provisions of the *Casino Control Act 1991* (Vic) or who are otherwise prohibited from entering the Crown Entertainment Complex, or any other Crown property including Crown Perth or Crown Sydney, for any reason, including persons who become prohibited before or after a prize draw (up to the time of receipt or collection of a prize by a prize winner).
20. Employees of the Crown Group of Companies, including the Promoter, Crown Resorts, Crown Perth, Crown Sydney, Crown Aspinalls London and Betfair are not permitted to participate in this Competition.
21. The Promoter's decision in connection with any aspect of this Competition will be binding and final on every Entrant.
22. If publication will take place, by entering you request that your full address not be published.
23. The Promoter will handle Entrants' personal information in accordance with the *Privacy Act 1988* (Cth) and Crown's privacy policy, which is available at <https://www.crownmelbourne.com.au/general/privacy-policy>. Entrants' personal information obtained in relation to this Competition is for the sole use of identifying winners of this Competition and will not be disclosed to any other organisations, unless such disclosure is required by law.
24. The Promoter practises the responsible service of gaming and the responsible service of alcohol. Entry and continued participation in this Competition is subject to the Participating Venue's liquor serving policy. Crown adheres to the Victorian Gambling and Casino Control Commission's Responsible Liquor Advertising & Promotions guidelines: <https://www.vic.gov.au/responsible-alcohol-advertising-and-promotions>.
25. The Promoter is not responsible for any tax implications arising from the Entrant winning a Prize. Entrants should seek independent financial advice prior to claiming a Prize.

Liability

26. Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights an Entrant may have under any statute, including the *Competition and Consumer Act 2010* (Cth) which may not be excluded, restricted or modified by agreement ("**Consumer Rights**").
27. Subject to their Consumer Rights, each Entrant and any person partaking in any component of the Prize, releases and indemnifies the Promoter, Taylor Swift, Firefly Entertainment, Inc. and their affiliated entities, from any claim, loss, damage, injury, expense, cost or charge sustained or in any way incurred in connection with the Prize or Competition or participation in the Prize or Competition. The Promoter (including its employees, agents and contractors) has no liability to any person for injury (including illness or death), loss or damage whatsoever (including but not limited to direct, indirect, consequential or economic loss) suffered or sustained in connection with this Competition, the promotion of this Competition, or the awarding, condition, use or misuse of any Prize, except for any liability which cannot be excluded by law (in which case, that liability is limited to the greatest extent allowed by law). This clause does not apply to the extent that the Promoter's liability (if any) arises from an act or omission of the Promoter in respect of its supply of services and/or goods to the Winners in the ordinary course of the Promoter's business.
28. To the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction or human error. The Promoter's responsibility for the provision of Prizes is limited to the prizes as described in these Terms and Conditions, the Promoter accepts no further liability or commitment beyond those stated and is not liable for any failure of the Promoter's agents or contractors to supply the Prizes as stated. All times are best estimates only and the Promoter does not guarantee that events will take place exactly at the times stated. The Promoter will not be responsible for any act, omission, failure or delay by the Promoter that is due to any acts which are not reasonably within its control, including as a result of any technical malfunction.



**Crown's Ticket Giveaway to Taylor Swift | The Eras Tour**  
6.00am Monday 8 January– 5.59am Monday 29 January 2024  
**TERMS & CONDITIONS**

29. The Promoter, Taylor Swift, Firefly Entertainment, Inc. and their affiliated entities and any other third party or prize provider associated with this Competition are not liable for any loss of, damage to, or delay in the delivery of a Prize.
30. This Competition is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter, or by or with Taylor Swift, Firefly Entertainment, Inc., nor their affiliates. Entrants provide their information to the Promoter and not to any social media platform. Entrants completely release any relevant social media platforms from any and all liability.