

Crown PlaySafe Centre

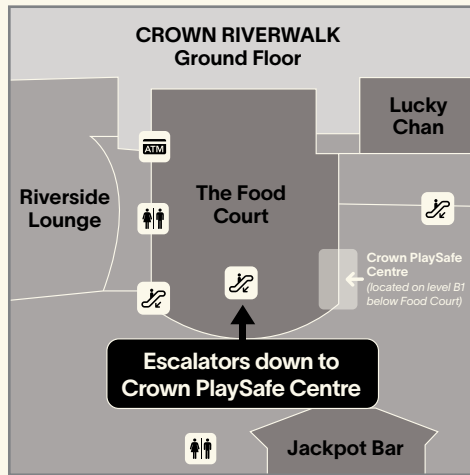
The Crown PlaySafe Centre is located within the Crown Melbourne Complex.

The Centre is open 24-hours a day, seven days a week and provides a range of free and confidential services including:

- Crown PlaySafe Information
- Self-Exclusion
- Counselling
- Third-Party Exclusion
- Referral to external support services

Interpreters can be arranged if required.

CROWN PLAYSAFE CENTRE LOCATION



Crown PlaySafe Centre

1800 801 098

Email: cps@crownmelbourne.com.au

www.crownmelbourne.com.au/crownplaysafe

Gambler's Help

1800 858 858

www.gamblinghelponline.org.au

Crown PlaySafe

A more enjoyable way to play

Crown PlaySafe Centre 1800 801 098

Gambler's/Gambling Help 1800 858 858

gamblershelp.com.au



CROWN PLAYSAFE CENTRE

P: 1800 801 098 | E: cps@crownmelbourne.com.au

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Play Safe Limits

Let's talk limits

Crown PlaySafe

A more enjoyable way to play

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Play Safe Limits

Play Safe Limits is Crown Melbourne's voluntary money and time limit setting program and allows Crown Rewards Members to set money and time limits for their Fully Automated Table Game play.

To take advantage of Play Safe Limits you will need a Crown Rewards card.

HOW DO I SET A LIMIT?

Crown Rewards Members can set Play Safe Limits by visiting any Crown Rewards desk.

WHAT LIMITS CAN I SET?

When using your Crown Rewards card, you can set:

- A daily limit on how much money you spend playing Fully Automated Table Games
- A daily limit on the time you play Fully Automated Table Games

Please note that Crown will not advise you on the amount of your Play Safe Limits. You must decide this yourself based on your own circumstances.

What happens if I reach my Play Safe Limit?

Once you have reached any set Play Safe Limit, an audible warning will sound and a message will appear on the point display indicating that your limit has been reached. If you have reached any daily limit, you will no longer earn Crown Rewards Points on Fully Automated Table Games until 6am the following day.

Player Activity Statements

Player Activity Statements are available for Fully Automated Table Games play. Player Activity Statements provide information about your Fully Automated Table Games play, including all wins and losses for the period of the statement. Player Activity Statements can be collected on request at any Crown Rewards information desk.

Who can I speak to if I am concerned about my gambling?

Our Crown PlaySafe Advisors are available 24-hours a day, seven days a week to discuss Crown PlaySafe programs and services. They can be contacted on 1800 801 098. Alternatively, you can email us at cps@crownmelbourne.com.au

Counselling services are available via our Crown PlaySafe Psychologists. For further information call 1800 801 098.

You can also call Gambler's Help directly on 1800 858 858.

For further information on Crown's commitment to safer play, please refer to the Crown PlaySafe Code of Conduct.

The Crown PlaySafe Code of Conduct is available at the Crown PlaySafe Centre, at Crown Rewards information desks, at Casino entrances, upon request and via the Crown Melbourne website (including a range of community languages) at www.crownmelbourne.com.au/crownplaysafe.

Play Safe Limits

CONDITIONS

- Play Safe Limits for Fully Automated Table Games is available to Crown Rewards Members who are not excluded from the Casino for any reason
- Play Safe Limits are optional for Crown Rewards Members
- Play Safe Limits can be set at any Crown Rewards information desk
- Play Safe Limits can only be set by the Crown Rewards member whose name appears on the Crown Rewards card
- Appropriate Identification is required to set or change Play Safe Limits
- Play Safe Limits may be a money limit only, or a time limit only, or both a money and time limit
- Daily money and daily time limits apply from 6am until 6am the following day
- Should a limit be reached, an audible warning will sound and a message will appear on the Fully Automated Table Game's point display
- Increasing any limit will take effect 24-hours from when the new limit is set
- Decreasing any limit will take effect immediately
- Any Fully Automated Table Game activity recorded on your Crown Rewards card between 6am and 6am the following day will be recorded as a 'visit'
- Play Safe Limits conditions may be amended at any time by Crown Melbourne Limited without notice at its discretion or as required by law
- These conditions should be read in conjunction with the Crown Rewards Rules
- Crown Melbourne Limited shall not be liable to any person in any way if Play Safe Limits fails to perform properly and accurately or is unavailable as a result of technical malfunction or operator fault, subject to law.